



### Freepost Service

This service is available for business customers on the Isle of Man wishing to pay the postage for letters, cards or small packets from their clients.

The minimum anticipated postal business should amount to £100 per month or £1000 per annum.

Before this service can be used:

- an application form must be completed and accepted,
- the appropriate fee paid to purchase a licence,
- an initial payment in advance of postage must be received by Isle of Man Post.

Completion and delivery of the required application form assumes acceptance of the Terms and Conditions for the service.

The licence is issued for a period of 12 months and the fee payable is for the full term. A licence may be renewed for a further 12 month period. Isle of Man Post is not liable for any refund or credit if the full term is not utilised for any reason initiated by either Isle of Man Post or the customer.

The Freepost Service is available for replies posted in the Isle of Man, the UK and Channel Islands only.

Customers must have a Credit Account with Isle of Man Post and maintain it for the duration of the licence.

If an item is received after the licence has expired, a surcharge as an unpaid item will be applied for payment by the addressee.

Once received by Isle of Man Post, items are counted and sent directly to the designated address on the Isle of Man.

Freepost mail cannot be redirected after delivery to the licensee's address.

Isle of Man Post's obligations for confidentiality, and under the Data Protection Acts, will be applied in full.

Isle of Man Post reserves the right to refuse an application or cancel/suspend the service without any explanation. They may also withdraw the licence or apply a surcharge for any breach of the Terms and Conditions which they may vary, change or amend at any time.

### Force Majeure

Isle of Man Post shall not be liable for any breach of its obligations or for compensation or refund for loss, damage or delay resulting from an Event of Force Majeure. Such events, which are outside Isle of Man Post's control, include, but are not restricted to, adverse weather conditions, fire, flood, explosions, accidents, traffic congestion, mechanical breakdown, obstruction of any public or private highway, acts of terrorism, vandalism, government act, riot, war, act of God or industrial dispute.

Isle of Man Post will endeavour to make its customers aware of an event of Force Majeure giving details of the circumstances and as much notice as possible together with a reasonable estimate of when it is likely to cease.

If an Event of Force Majeure continues for more than 30 days, then Isle of Man Post shall be entitled to terminate any agreements, and shall not have any liability in respect of the termination caused by the Event.

### **Consequential loss**

Isle of Man Post does not offer compensation for consequential loss on any of its services. Isle of Man Post is not liable for any loss of profits, business revenue, goodwill or anticipated savings whether direct, indirect, foreseeable or unforeseeable arising out of delay or failure in conveyance or delivery by either an employee of Isle of Man Post or one of its partners.

These Terms and Conditions shall be governed by and construed in accordance with Isle of Man law and subject to the exclusive jurisdiction of the Manx Courts.